

LICENSING TEAM

Southampton and Eastleigh Licensing Partnership

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Southampton
SO14 7LY

Licensing Team,
Southampton & Eastleigh Licensing
Partnership
PO Box 1767, Southampton SO18 9LA



Direct dial: 023 8083 2421
Our ref: 2017/00020/45TXPO

E-mail: licensing@southampton.gov.uk
Please ask for: Russell Hawkins

Cab My Ride Ltd
91 Harrison Road
Southampton
SO17 3TL

11th November 2020

Dear Sirs

Consideration to Suspend or Revoke Private Hire Operator Licence 184 – Cab My Ride Ltd

On 28th September I received four complaints regarding statements made on social media in relation to for business over the weekend by one of your directors (See enclosed letter and documents).

Section 55 (1)(a) of Local Government (Miscellaneous Provisions) Act 1976 requires the applicant of an operator's licence is a fit and proper person. This includes company officers and directors.

Section 3.32 of the Institute of Licensing Guidance on determining the suitability of applicants and licensees in the hackney and private hire trades states:

Licensees are expected to demonstrate appropriate professional conduct at all time, whether in the context of their work or otherwise. Licensees should be courteous, avoid confrontation, not be abusive or exhibit prejudice in any way. In no circumstances should Licensees take the law into their own hands. Licensees are expected to act with integrity and demonstrate conduct befitting the trust that is placed in them.

In an email dated 19th October 2020 you apologised on behalf of the company and stated that Mr Harjit Sahota has resigned his directorship. I checked on Companies House Public Register today and he is still listed as a director. Also there is now an active proposal to strike Cab My Ride Limited off the companies house register for apparently not submitting accounts that were due in April 2020. Given this new information we are now considering the suspension or revocation of your operators licence.

You now have until 08:00 on Wednesday 18th November 2020 to provide any additional account or supply evidence of steps that Cab My Ride Ltd have taken to resolve these issues and what future actions will be taken prevent a re-occurrence.

Please send all correspondence marked as my attention at the above address or email address. All the evidence shall be considered by either officers under powers delegated to them by the Licensing Committee or by the Licensing Committee themselves.

If you require this letter or future correspondence from us in a different format (e.g. tape, Braille or disc) please do not hesitate to let us know.

If you have any questions please feel free to contact me on 023 8083 2421 or
russell.hawkins@southampton.gov.uk

Yours sincerely

Russell Hawkins
Senior Licensing Officer.
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